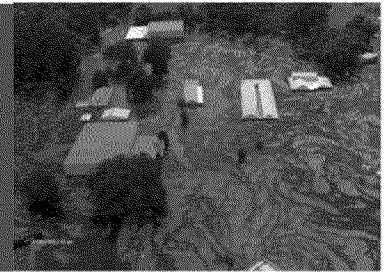


Environmental Claims



We're Different. We're CRU

Catastrophe Response Unit (CRU-USA) is a fast growing industry leader in P&C claims with a strong Environmental Division. We are ready to deliver a timely and comprehensive response to your major and complex events from branches based in North America with international reach. Count on CRU for technical strength, quality & cost control consistently.

Environmental Services:

- First and Third Party Claims Handling
- Audit of Contractor Invoices for Accuracy and Necessity
- Public Relations Coordination
- Real-estate Buy-Out Programs for Impacted Area
- Real-estate Appraisals to Establish Market Values
- Demolition Oversight and EPA Documentation
- Debris Monitoring During Disposal Process
- Manage Re-sale of Purchased Properties
- Pre and Post Disaster Planning

Risk Audit Services:

- Determine Potential Worst Case Scenario
- Evaluation of Different Types of Losses and Financial Impacts
- Types of Losses by Category and Severity
- Business Continuity Evaluations
- Establish and Manage SIR
- TPA Services for Clients


Litigation Experience

- Ability to Effectively Communicate with Corporate Counsel
- Strategically Aligned with Legal Counsel in Regulatory and Environmental Law
- Demonstrated Effective Partner with Outside Counsel to Achieve Desired Outcomes
- Ability to Produce and Maintain Customized Claims Reports and Management Reports
- Testimony
- Experience with Multiple Class Action Events
- Flexibility



Our diverse service offerings allow our clients to offer best in class service while improving their bottom line performance.

More information at
www.cruadjusters.com 

Questions or comments 
PHONE 647.694.2988

Part of the CRU Group

Catastrophe Response Unit, Inc. (CRU)
Catastrophe Response Unit, Inc (CRU-USA)
Maltman Group International
Academy of Insurance Adjusting (AIA)

***The insured is your customer.
Your #1 priority. Trust CRU to serve
every single one to your standards.***

Services

- Daily Claims
- Catastrophe Claims
- Appraisals
- QA inspections
- Auto Claims
- Liability Claims
- Environmental Claims

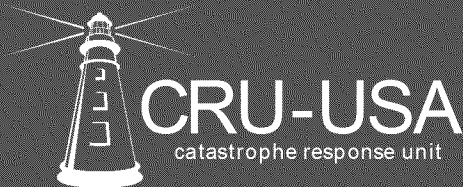
Types of Events

Hurricanes * Earthquakes * Tornadoes
* Wildfires * Explosions * Environmental
* Wind, Hail, and Ice Storms

Unique In The Industry

***We form collaborative consultative
relationships with our clients.***

- Full North American Coverage
- Offices in Canada and the United States
- Tailored Solutions: Evaluate and develop specialty adjusting groups to meet our client-specific needs.
- Pre-Event Catastrophe Planning
- Quality Management Audit Program
- CRU's Contents Recording Unit
- Quality Management Audit Program
- Indemnity Management
- Reduced Cycle Time
- Qualified adjusters: in-house/desk or field, complete adjusting services or task assignments
- Immediate Response
- Exceptional Service



*The insured is your customer. Your #1 priority.
Trust CRU to serve every single one to your standards.*

Cofeyville Oil Spill

- Thousands of Claims
- Two Class Action Law Suits
- Both Class Actions Defeated
- No Certifications
- Real Estate Purchase Program
- Over 450 Properties Purchased for Client
- Demolition of Purchased Properties

Our company's great success comes from providing our carriers with effective, custom-designed claims services and the insured with a positive, and quick, claims handling experience.

Contact Oland Robinson: orobinson@cruadjusters.com

Mission Statement

CRU Group is dedicated to providing carriers with customized, effective insurance claim services with the most uniquely qualified adjusters and to providing policyholders with the best claims experience.



Contact Us

For more information on any CRU service, contact: orobinson@cruadjusters.com

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